

# RRN Data Privacy Statement and GDPR Policy

Last reviewed: 22/09/25



## 1 Introduction

RRN holds personal data about contacts such as volunteers, supporters, partners, staff and Trustees required in the pursuit of its charitable objects. The Trustees understand and accept their responsibility under the UK General Data Protection Regulation to hold personal data securely and use it only for legitimate purposes with the knowledge and approval of the data subjects.

In providing your personal information you are consenting to the information being processed and used for the purposes for which it was requested. RRN endeavours to keep the information we hold as up-to-date and as accurate as possible. If you wish to see the data RRN holds about you please contact us on [hello@ruralrefugeenetwork.org](mailto:hello@ruralrefugeenetwork.org).

## 2 What information does RRN collect

We collect limited personal information, including names, email addresses, phone numbers and addresses for the following specific, legitimate purposes:

- E-newsletter
- Volunteer recruitment and support
- Events and fundraising
- Administration of funding and partnerships

## 3 How does RRN use this information

We will only use your data for the purposes which the information has been provided. When this is by consent, you can withdraw at any time. We only hold your details for as long as it is required and we will not, unless otherwise indicated, pass personal details onto third parties. We ensure that all personal data is processed lawfully, fairly and transparently. All volunteers and staff sign up to RRN's confidentiality policy which ensures that they understand their responsibilities.

## 4 The legal basis for processing this data

Under General Data Protection Regulation (GDPR) we must have a lawful basis for processing your information. This will vary depending on the circumstance we collect this data but may be for the following reasons:

- You have given us consent to process your information e.g. if you are receiving our newsletter, have filled in an application form or registered as a volunteer or supporter.
- You have a contract or partnership with RRN, for example if you are a funder, delivery partner or contractor.

## 5 How does RRN process this data

Information is held for no longer than is necessary and processed in a way that protects against unauthorised access or loss. Information is held on secure servers with password protection.

We use a third party, MailChimp, to manage and deliver our e-newsletter. You can unsubscribe, amend or withdraw your personal details at any time via the links in our newsletter footer or by contacting us directly. By providing your information you consent to RRN using MailChimp as a processor for collecting and storing your data when distributing our newsletter. Mail Chimp is based in the United States. Under GDPR regulations, when data is transferred outside of the EEA, there must be additional safeguards in place to protect this data. Mail Chimp's privacy policy can be accessed here: <https://mailchimp.com/legal/privacy/>.

If you interact with us through a third party such as Just Giving, which processes donations on our behalf, you can choose whether or not to allow the third party site to share your data with RRN. Just Giving processes donations on our behalf through their own rules and policies for the management of the data you provide for them as detailed on their website.

## 6 Your rights and how to lodge a complaint

There are a number of individual rights available, and more information on these can be found at <https://ico.org.uk/>. There is a right to lodge a complaint with a supervisory authority. This is the ICO, who can be contacted in various ways as listed at: <https://ico.org.uk/global/contact-us/>.

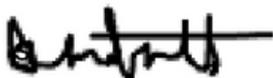
## 7 How to access your data

For further information on how your information is used, or to question the information we hold or our use of your information, please contact us on [hello@ruralrefugeenetwork.org](mailto:hello@ruralrefugeenetwork.org)

We are committed to reviewing our policies annually.

This policy was last reviewed **22<sup>nd</sup> September 2025**

Signed

A handwritten signature in black ink, appearing to be 'S. Smith', written over a horizontal line.

*Chair of Board of Trustees*

*Dated 22/9/2025*